



MEMORANDUM

DATE: June 18, 2009

TO: All Agents

FROM: James W. Oliver
General Manager

RE: Changes in TWIA Procedures as a Result of House Bill 4409

Agents and policyholders have contacted us with questions about how TWIA plans to implement House Bill 4409. When the new law becomes effective (with the Governor's signature) it means that the TWIA Plan of Operation must be rewritten in part and TWIA must change some of its underwriting and processing procedures.

Staff at TWIA is working with staff at the Texas Department of Insurance to make the appropriate changes in the Plan of Operation and in TWIA procedures.

When these changes are made, we will notify agents with a bulletin, giving future effective dates for any changes. In the meantime, no changes have been made on how TWIA transacts its business with agents and/or policyholders. Therefore, you should continue to transact business with TWIA using the current processes and/or procedures.

Please check the TWIA website periodically (Agent Bulletins) to keep track of changes as they are made in case you miss a published bulletin.

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