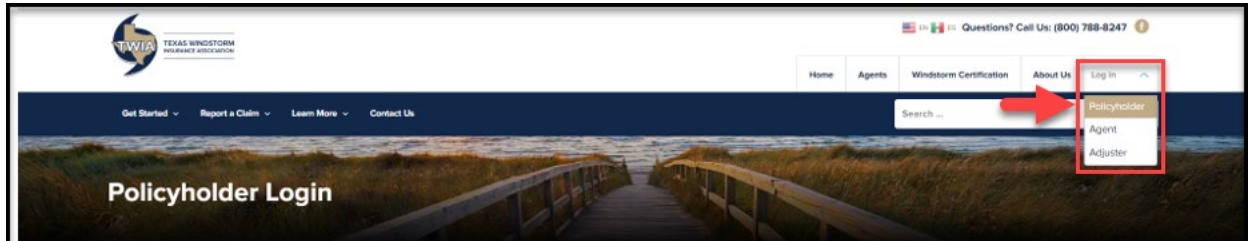


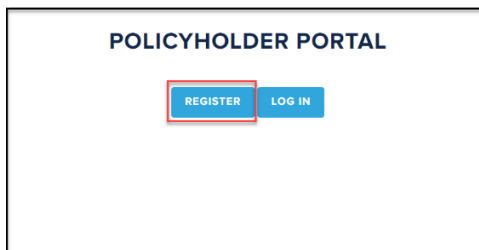
Registering in the New TWIA Policyholder Portal

This guide demonstrates how to register in TWIA Policyholder Portal.

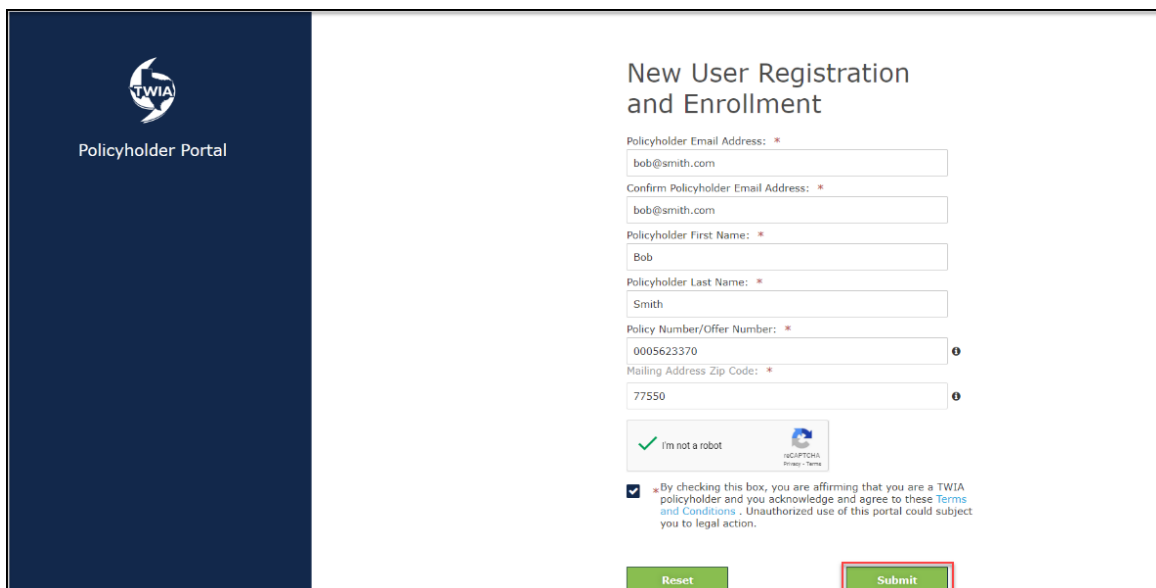
1. To start, navigate to www.twia.org, select “Log In” and then click on “Policyholder.”



2. On the Policyholder Portal screen, select “Register.”



3. the New User Registration and Enrollment page in the Policyholder Portal, enter the requested information and then select “Submit.” ***Please note the name, email address and zip code must match what your agent entered previously. You will also need either your policy number or offer number. If you receive any errors, please contact your agent to make corrections.

A screenshot of the 'New User Registration and Enrollment' page. The page has a dark blue sidebar with the TWIA logo and 'Policyholder Portal' text. The main content area contains a registration form with the following fields: Policyholder Email Address (bob@smith.com), Confirm Policyholder Email Address (bob@smith.com), Policyholder First Name (Bob), Policyholder Last Name (Smith), Policy Number/Offer Number (0005623370), and Mailing Address Zip Code (77550). There is a CAPTCHA 'I'm not a robot' and a checkbox for terms and conditions. At the bottom, there are 'Reset' and 'Submit' buttons. The 'Submit' button is highlighted with a red box.



4. Create a password (**please note the password guidelines are listed on the screen below**) and then select “Continue.”

New User Registration

Please review the information in the fields below for accuracy and create a password. Click "Continue" to move forward with the registration process.

For your security, your password must:

- Be 8 to 22 characters long
- Have at least 1 number
- Have at least 1 uppercase letter
- Have at least 1 lowercase letter
- Not contain your username



First Name <input type="text" value="Bob"/>	Last Name <input type="text" value="Smith"/>
Username <input type="text" value="bsmith"/>	Password <input type="password"/>
Confirm Password <input type="password"/>	

5. Your registration is successful. Next, you may select “Click Here” to log in to the Policyholder Portal.

Registration Successful

Please [click here](#) to login

